

# CIA TOOLKIT

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1. Questions and Answers about Community Impact Assessment
2. The Community Impact Assessment Process
3. Why Community Impact Assessment is Important
  - a. Redefining Metropolitan America. Presentation by Robert Puentes, Brookings Institution

### 4. The Tools

CIA Step	Name of the Tool	Conference Related Session
a. Processes		
	Affirmative Design	Affirmative Design
	Consultation	Federal Agencies and Tribal Consultation
b. Public Meetings		
	Charrette	Conducting a Charrette
c. Outreach		
	Media Relations	Working with the Media.
	Internet	Using the Internet to Reduce Project Costs and Enhance Community Involvement: Route 66
	Door to Door Survey	Creating an Atmosphere of Trust: the I-70 door to door campaign.
	Other Languages	Communicating with the Public that May Have Low Literacy and Limited English Proficiency
	Understanding the Community	<ul style="list-style-type: none"> <li>● Construction Outreach Plan</li> <li>● Regional Transportation Programs</li> <li>● Dealing with Elected Officials</li> <li>● Climbing the Trust and Credibility Food Chain</li> </ul>
	Focus Groups	
	Citizen Advisory Committees	
	Different Cultures	Working with Native American Communities
d. Alternatives and Analysis		
	Environmental Justice Considerations	Environmental Justice Considerations in Toll Roads
	Simulations	Communicating Concepts: Using Hands on Techniques, Aerial Video Animation, Scale Models and Recreations to Convey Project Impacts
	Visualizations	
	Studies	